

## Complaints to the BBC

This fortnightly report for the BBC complaints service<sup>1</sup> shows for the periods covered:

- the number of complaints about programmes and those which received more than 100<sup>2</sup> at Stage 1 (Audience Services);
- findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)<sup>3</sup>;
- the percentage of all complaints dealt with within the target periods for each stage.

NB: Figures include, but are not limited to, editorial complaints, and are not comparable with complaint figures published by Ofcom about other broadcasters (which are calculated on a different basis). The number of complaints received is not an indication of how serious an issue is.

### Stage 1 complaints

Between 18 – 31 May 2026, BBC Audience Services (Stage 1) received a total of **2,267** complaints about programmes. **4,894** complaints in total were received at Stage 1.

BBC programmes receiving more than 100<sup>2</sup> complaints during this period:

Programme	Service	Date of Transmission	Main Issue(s)	Number of Complaints
Question Time	BBC One	28/05/26	Felt the panel was biased in favour of AI.	128 (after invitations to complain were posted online)

88% of all complaints dealt with between 18 – 31 May 2026 received an initial response within the stage 1 target period of 10 working days.

Recent BBC public responses to significant complaints at Stage 1 are published at:

<http://www.bbc.co.uk/complaints/complaint/>

### Stage 2 complaints – Executive Complaints Unit (ECU)

The Executive Complaints Unit made 11 findings at Stage 2 between 18 – 31 May 2026. Highlighted text links to published findings<sup>4</sup>. Other recently-published findings can be found here:

<http://www.bbc.co.uk/complaints/comp-reports/ecu/>

---

<sup>1</sup> Full details of the service are in the [BBC Complaints Framework and Procedures](#) document.

<sup>2</sup> As defined in the [BBC Complaints Framework and Procedures](#) and regulated under [Ofcom's Broadcasting Code](#).

<sup>3</sup> Excluding investigations of online material outside Ofcom's remit.

<sup>4</sup> These include all upheld, partly-upheld and resolved findings, all not-upheld findings concerning impartiality and accuracy and all findings where there were more than 100 complaints about the same issue at Stage 1.

<b>Programme</b>	<b>Service</b>	<b>Date of Transmission</b>	<b>Issue</b>	<b>Outcome</b>
Today	Radio 4	15/11/2024	Bias on response to economic impact of Brexit	<a href="#">Upheld</a>
The Stephen Nolan Show, Talkback,	Radio Ulster	16/07/2024	Inaccuracy about Goldsprings Orange Lodge	<a href="#">Upheld</a>
Regional news	Title withheld	Date withheld	Infringement of complainant's privacy	<a href="#">Resolved</a>
Newsnight	BBC Two	12/12/2025	Bias in favour of mass immigration	<a href="#">Not upheld</a>
Today	Radio 4	27/03/2026	Inaccuracy about legal basis for war on Iran	<a href="#">Not upheld</a>
Wales Today	BBC One Wales	12/04/2026	Imbalance during election period	<a href="#">Not upheld</a>
The World Tonight	Radio 4	10/03/2026	Bias on Middle East issues	<a href="#">Not upheld</a>
More or Less Podcast	Radio 4	14/03/2026	Transphobia	<a href="#">Not upheld</a>
Sunday with Laura Kuenssberg	BBC One	18/01/2926	Pro-Reform bias	<a href="#">Not upheld</a>
Good Morning Ulster	Radio Ulster	17/11/2026	Inaccuracy about Presbyterian Church	<a href="#">Not upheld</a>
Politics Live	BBC Two	26/03/2026	Failure to challenge controversial statement	<a href="#">Not upheld</a>

73% of complaints (8 out of 11) dealt with between 18 - 31 May 2026 received a response within the target time.