

## Complaints to the BBC

This fortnightly report for the BBC complaints service<sup>1</sup> shows for the periods covered:

- the number of complaints about programmes and those which received more than 100<sup>2</sup> at Stage 1 (Audience Services);
- findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)<sup>3</sup>;
- the percentage of all complaints dealt with within the target periods for each stage.

NB: Figures include, but are not limited to, editorial complaints, and are not comparable with complaint figures published by Ofcom about other broadcasters (which are calculated on a different basis). The number of complaints received is not an indication of how serious an issue is.

### Stage 1 complaints

Between 01 – 14 June 2026, BBC Audience Services (Stage 1) received a total of **5,911** complaints about programmes. **8,882** complaints in total were received at Stage 1.

BBC programmes receiving more than 100<sup>2</sup> complaints during this period:

Programme	Service	Date of Transmission	Main Issue(s)	Number of Complaints
Top Comment	BBC Radio 4	29/05/26	Coverage of the death of three women in Brighton was insensitive and misrepresented Kelechi Okafor's position.	124
Newsnight	BBC Two	02/06/26	Claims Matt Chorley misquoted Nigel Farage with the phrase "white cold rage".	103

93% of all complaints dealt with between 01 – 14 June 2026 received an initial response within the stage 1 target period of 10 working days.

Recent BBC public responses to significant complaints at Stage 1 are published at:

<http://www.bbc.co.uk/complaints/complaint/>

### Stage 2 complaints – Executive Complaints Unit (ECU)

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<sup>1</sup> Full details of the service are in the [BBC Complaints Framework and Procedures](#) document.

<sup>2</sup> As defined in the [BBC Complaints Framework and Procedures](#) and regulated under [Ofcom's Broadcasting Code](#).

<sup>3</sup> Excluding investigations of online material outside Ofcom's remit.

The Executive Complaints Unit made 23 findings at Stage 2 between 01 – 14 June 2026. Highlighted text links to published findings<sup>4</sup>. Other recently-published findings can be found here: <http://www.bbc.co.uk/complaints/comp-reports/ecu/>

Programme	Service	Date of Transmission	Issue	Outcome
Today	Radio 4	18/12/2025	One-sided treatment of Government policy	<a href="#">Upheld</a>
BBC Eye: When Water Burns: The Fight for Georgia	BBC Two	01/12/2025	Inaccurate about, and biased against, Georgian government	<a href="#">Not upheld</a>
Stand-Up Special	Radio 4 Extra	13/03/2026	Anti-white racism	Not upheld
Talkback	Radio Ulster	01/08/2025	Bias against Israel	<a href="#">Not upheld</a>
Breakfast	BBC One	01/04/2026	Offensive treatment of Carol Kirkwood	Not upheld
Sunday with Laura Kuenssberg	BBC One	12/04/2026	Inappropriate to quote controversial Congressman x5	<a href="#">Not upheld</a>
Talkback	Radio Ulster	05/11/2025	Misleading about Great Barrington Declaration	<a href="#">Not upheld</a>
Disclosure	BBC One Scotland	13/04/2026	Unfair to Pastor Eric Isaiah	Not upheld
Breakfast News	BBC One	20/04/2026	Bias towards Reform UK x9	<a href="#">Not upheld</a>
Radio Scotland Breakfast	Radio Scotland	14/03/2026	Impugned integrity of Scottish referees	Not upheld
Newsnight	BBC Two	27/02/2026	Misleading analysis of by-election result	<a href="#">Not upheld</a>

91% of complaints (21 out of 23) dealt with between 01 – 14 June 2026 received a response within the target time.

<sup>4</sup> These include all upheld, partly-upheld and resolved findings, all not-upheld findings concerning impartiality and accuracy and all findings where there were more than 100 complaints about the same issue at Stage 1.